

# Local Government Services



Online Payment Processing



Application Development



Website Services



Indiana Office of Technology  
Powering a State that Works

[www.in.gov/iot](http://www.in.gov/iot)



# Dedicated State Partnership



25+ YEARS EXPERIENCE  
225+ STATE WEBSITES  
125+ ONLINE SERVICES  
100+ AWARDS

The IN.gov Program, a partnership between the State of Indiana and Tyler Indiana, is responsible for the design, development, and maintenance of more than 225 websites and 125 online services. Providing solutions for Indiana state and local government partners for more than 25 years, the IN.gov Program continues to bring digital innovations to the state, receiving more than 100 awards in the past 4 years, which includes winning 1<sup>st</sup> place in the 2019 Overall Digital Government Experience Awards from the Center for Digital Government.

# Content Management System (CMS)

The CMS tool gives the user an easy way to manage their site on their own. Using the CMS, a user can edit a page, create a new page, delete assets, and many other things through a simplified user interface. No HTML or other code is required to manage the website, only a basic knowledge of the CMS tool.

Other benefits in leveraging the IN.gov platform:

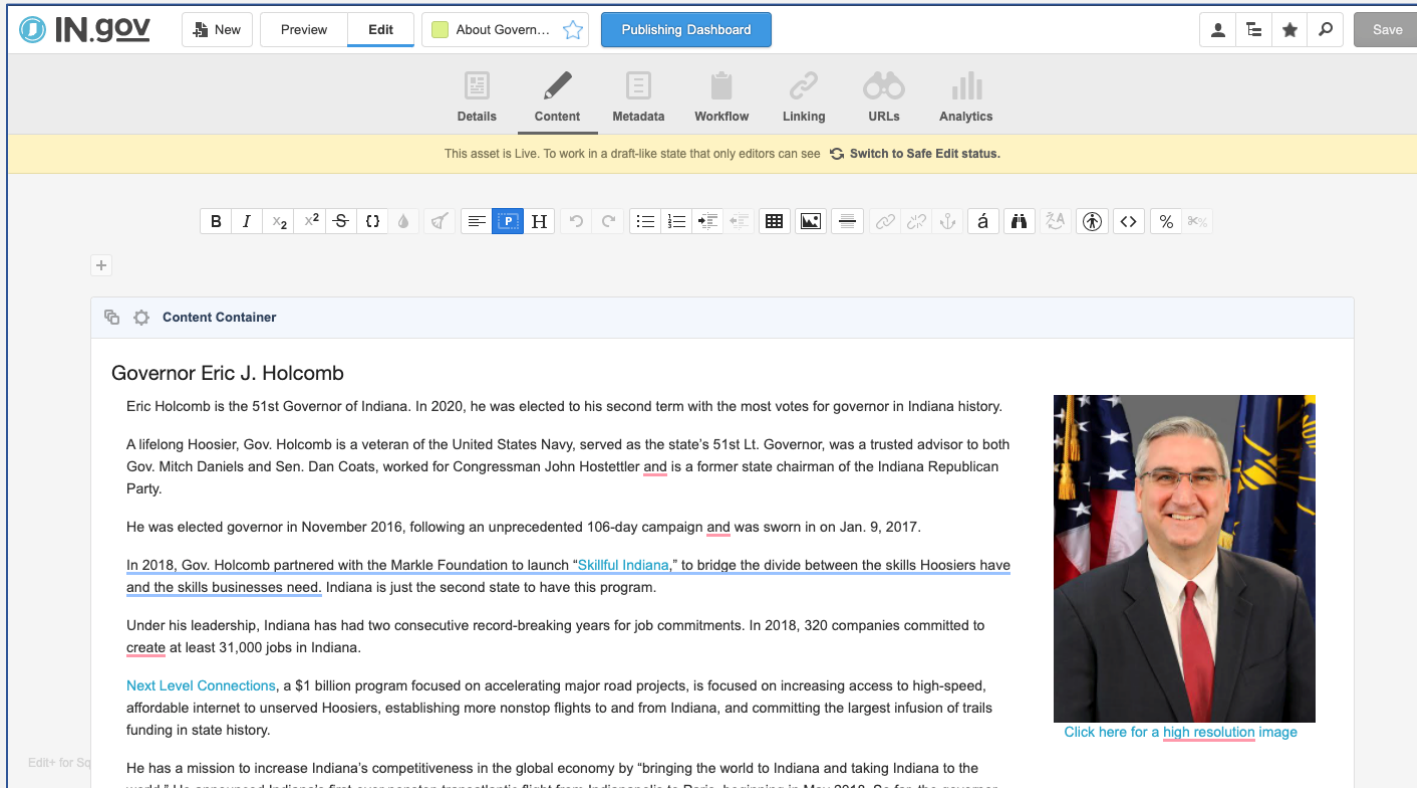
- Google Analytics
- Funnel back Search
- Site Improve QA
- Web Accessibility Tools
- IN.gov domain trustworthiness and authority
- Online Security, Hosting & Support

# Content Management System (CMS)

The screenshot displays the IN.gov CMS interface. At the top, there's a navigation bar with 'IN.gov', 'New', 'Preview', 'Edit', 'Governor Home', and 'Publishing Dashboard'. Below this is a toolbar with icons for 'Details', 'Content', 'Metadata', 'Workflow', 'Linking', 'URLs', and 'Analytics'. A yellow banner indicates 'This asset is Live. To work in a draft-like state that only editors can see, click Switch to Safe Edit status.' The main editing area features a rich text editor with various formatting options. Below the editor is a 'Content Container - HOME - Main Billboard' section. It contains a large image with the text 'COVID-19 County Metrics and Requirements' and a 'Click here to learn more' button. The image background features the Indiana state seal and stars.

Simply navigate  
the tool as you  
would your  
website.

# Content Management System (CMS)

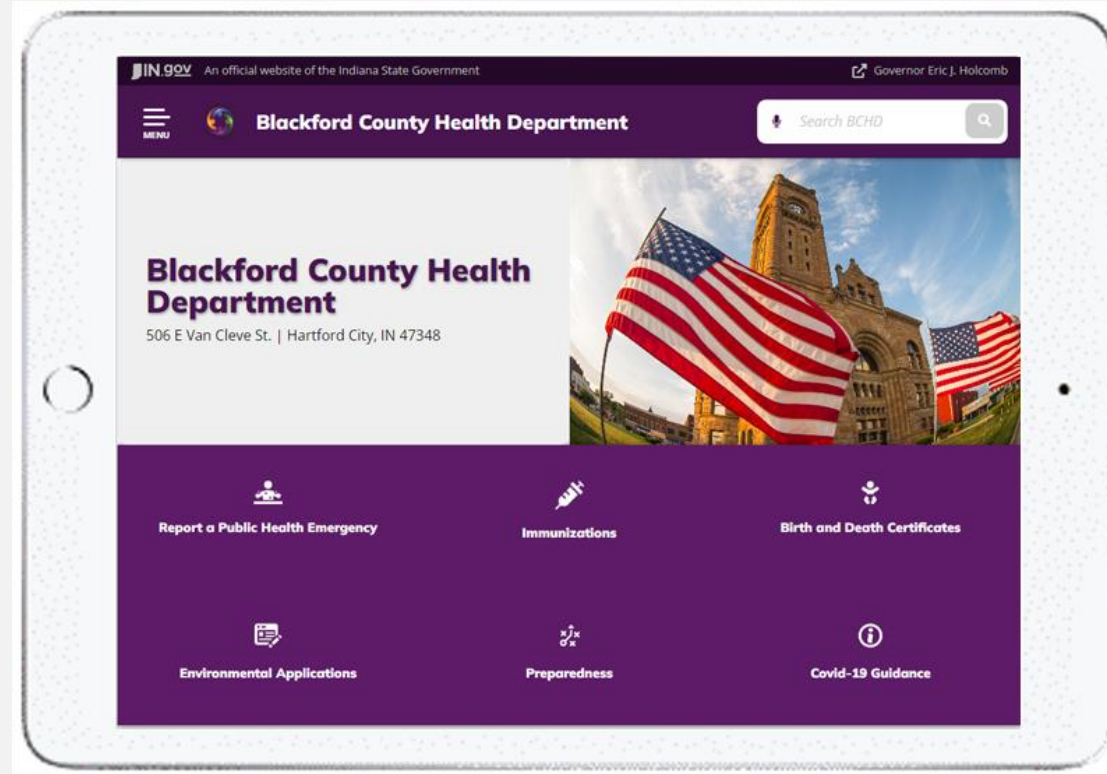
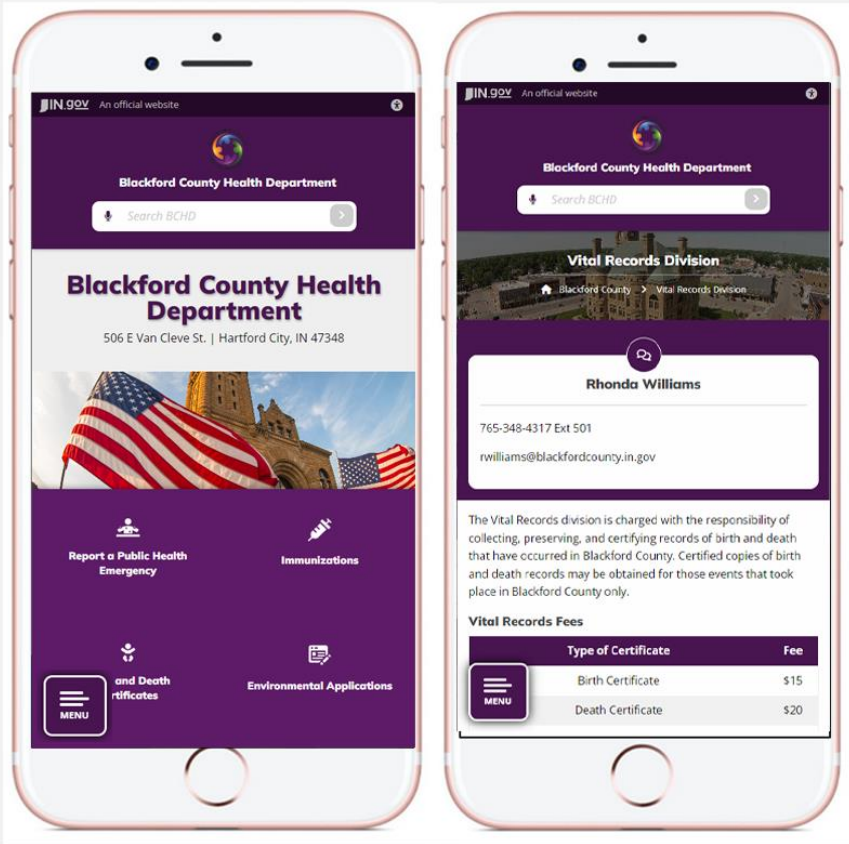


The screenshot displays the IN.gov CMS interface. At the top, there's a navigation bar with 'IN.gov' logo, 'New', 'Preview', 'Edit', and 'Publishing Dashboard' buttons. Below this is a secondary menu with 'Details', 'Content', 'Metadata', 'Workflow', 'Linking', 'URLs', and 'Analytics' tabs. A yellow banner indicates 'This asset is Live. To work in a draft-like state that only editors can see, Switch to Safe Edit status.' The main editing area features a rich text editor with a toolbar containing various icons for text formatting (bold, italic, underline, link, unlink, list, table, image, video, etc.). The content being edited is a page titled 'Governor Eric J. Holcomb'. The text includes: 'Eric Holcomb is the 51st Governor of Indiana. In 2020, he was elected to his second term with the most votes for governor in Indiana history. A lifelong Hoosier, Gov. Holcomb is a veteran of the United States Navy, served as the state's 51st Lt. Governor, was a trusted advisor to both Gov. Mitch Daniels and Sen. Dan Coats, worked for Congressman John Hostettler and is a former state chairman of the Indiana Republican Party. He was elected governor in November 2016, following an unprecedented 106-day campaign and was sworn in on Jan. 9, 2017. In 2018, Gov. Holcomb partnered with the Markle Foundation to launch "Skillful Indiana," to bridge the divide between the skills Hoosiers have and the skills businesses need. Indiana is just the second state to have this program. Under his leadership, Indiana has had two consecutive record-breaking years for job commitments. In 2018, 320 companies committed to create at least 31,000 jobs in Indiana. Next Level Connections, a \$1 billion program focused on accelerating major road projects, is focused on increasing access to high-speed, affordable internet to unserved Hoosiers, establishing more nonstop flights to and from Indiana, and committing the largest infusion of trails funding in state history. He has a mission to increase Indiana's competitiveness in the global economy by "bringing the world to Indiana and taking Indiana to the world." He announced Indiana's first ever nonstop transatlantic flight from Indianapolis to Paris, beginning in May 2018. So far, the governor

A photograph of Governor Eric J. Holcomb is displayed on the right side of the text. Below the photo is a caption: 'Click here for a high resolution image'.

An intuitive text editor, similar to the tools you use today, allowing you to easily edit your content.

# Responsive Design Comes Standard



Some of our government partners see mobile traffic accounting for over 70% of their user visits.

Are you prepared for this trend?

# Payment Processing is Available At No Cost to the Partner

IN.gov uses the Convenience Fee Model:

\$0.40 + 1.96% per credit card transaction or \$0.15 for eCheck is passed to the customer, providing unlimited online Payment Processing at no cost to the partner!

# Website Only Service Rates

Website Service Rates			
	Basic	Professional	Enterprise
<b>Cost Per Month (Paid Annually)</b>	\$50.00	\$100.00	\$250.00
<b>Migrated Pages</b>	10	100	500
<b>Web Forms</b>	None	2	10
<b>Payment Processing</b>	Included	Included	Included
<b>Training</b>	Online	Online & Group	Custom
<b>CMS Users</b>	2	10	20
<b>Monthly Support Requests</b>	1	4	20
<b>IN.gov Calendar Access</b>	None	Included	Included
<b>Form Builder Access</b>	None	None	Included